

1 June 2020

Statement on Fraudulent Website and Email Address

Bank of China (Hong Kong) (“BOCHK”) would like to alert its customers and the general public to the following fraudulent website and email address:

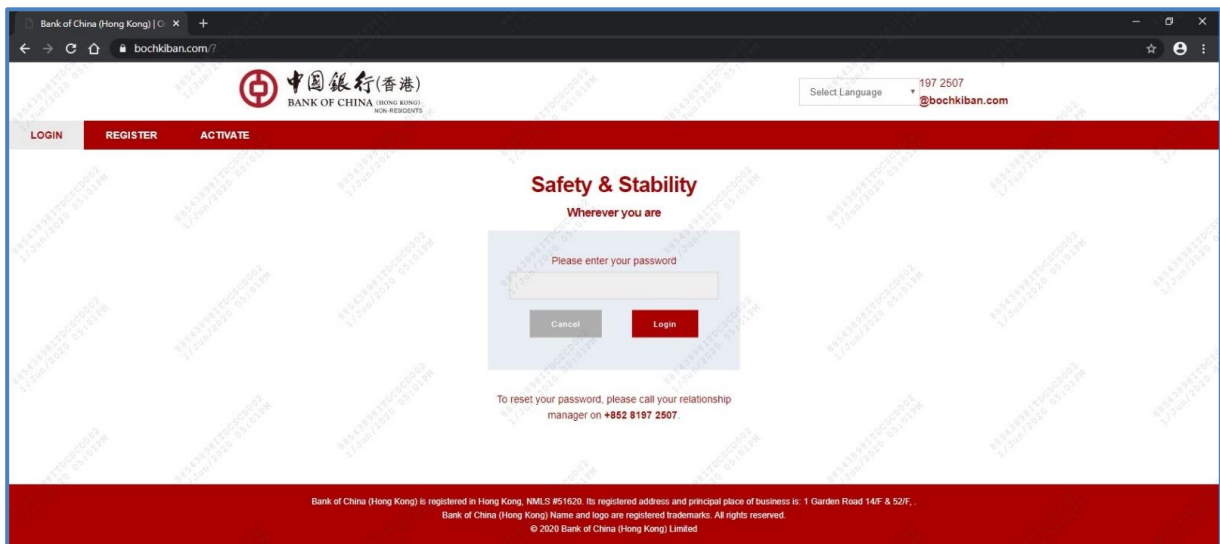
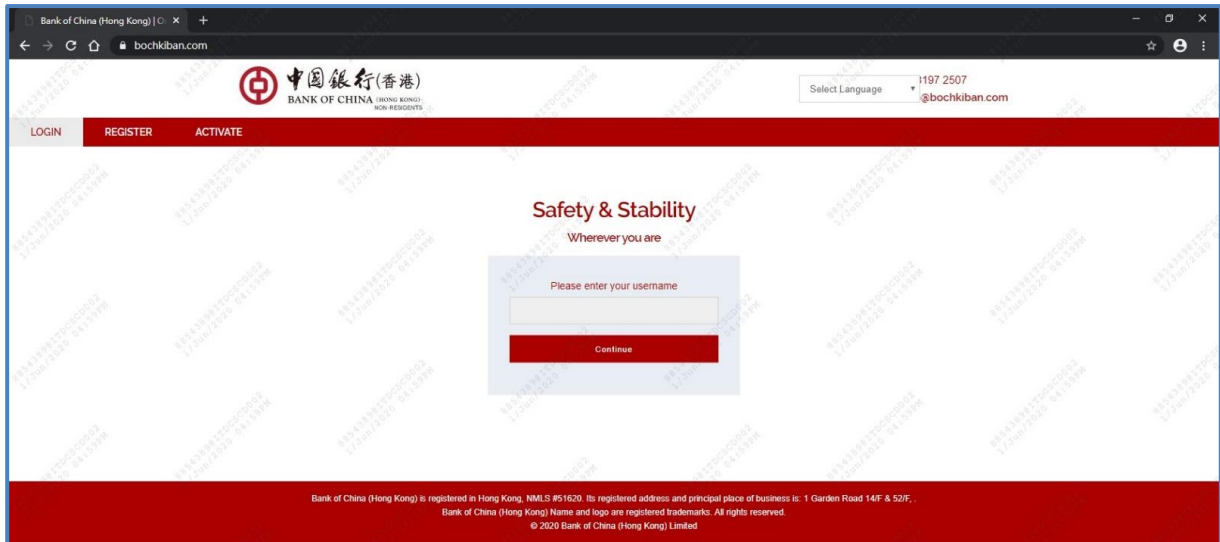
<https://www.bochkiban.com>
donald.leechung @ bochkk.com

The fraudulent website and email address intend to steal customers’ data, such as internet banking user name, password, name, date of birth, telephone number, email address, address, savings account number, as well as account security questions and answers. BOCHK declares that it has no connection with the fraudulent website and email address. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.


When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit www.bochk.com/en/security.html. BOCHK also advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them.

Anyone who has logged into the aforesaid fraudulent website or has provided any personal information to the aforesaid fraudulent email address, please immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

Below are the screenshots of the fraudulent website (English Only):



Bank of China (Hong Kong) | C x +
bochkiban.com/register.php

 中國銀行(香港)
BANK OF CHINA (HONG KONG)
NON RESIDENTS

Select Language 197 2507
@bochkiban.com

LOGIN REGISTER **ACTIVATE**

Online Registration

Step 1 of 5

Registering for online servicing is easy and only takes a few minutes. You will need:


1. Your name and address
2. The sort code or account number of an existing account you have with us
- or -
Your existing Bank of China Credit Card number (for Credit Card account)

During the registration process you will be asked to choose a unique username for logging into your account.
Once you have completed the registration process you will need to activate your account. You will receive an activation letter before the next 7 days. Upon receipt you will be able to complete the easy to follow activation process by following the instructions on the letter.

[Continue](#)

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Bank of China (Hong Kong) | C x +
bochkiban.com/register.php?step=2

 中國銀行(香港)
BANK OF CHINA (HONG KONG)
NON RESIDENTS

Select Language 197 2507
@bochkiban.com

LOGIN REGISTER **ACTIVATE**

Terms & Conditions

Step 2 of 5

BANK OF CHINA (HONG KONG) ONLINE BANKING TERMS AND CONDITIONS

VIEW ONLINE CONDITIONS

Before you can start using our online service you must agree to be bound by the conditions below. You must read the conditions before you decide whether to accept them. If you agree to be bound by these conditions, please click the I accept button below. If you click on the Decline button, you will not be able to continue your registration for our online services. We strongly recommend that you print a copy of these conditions for your reference.

1. DEFINITIONS
In these conditions the following words have the following meanings:

[I Decline](#) [I Accept](#)

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Bank of China (Hong Kong) | C x +
bochkban.com/register.php?step=3

中國銀行(香港) BANK OF CHINA (HONG KONG) 100% WHOLLY OWNED BY RESIDENTS
Tel: +852 8197 2711 Select Language
Email: info@boc.com

LOGIN REGISTER **ACTIVATE**

Your Personal Details

Step 3 of 5

Remember you are only required to register once. You can register with either your Bank of China (Hong Kong) savings, checking or credit card account.

Tell us your existing account type:

Title:

First Name:

Middle Name:

Last Name:

Date of birth: /

Telephone number:

Email address:

Address:

Postcode:

Country:

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Bank of China (Hong Kong) | C x +
bochkban.com/register.php?step=4

中國銀行(香港) BANK OF CHINA (HONG KONG) 100% WHOLLY OWNED BY RESIDENTS
Select Language | .com

LOGIN REGISTER **ACTIVATE**

Access and Security

Step 4 of 5

Please choose your online access and security details. The information you enter here will be required each time you want to log into online banking

Please enter your existing Bank of China (Hong Kong) savings account number

Account number:

Choose a login username

Username:

Account security questions (You may change the questions to what you can remember)

Question 1: Answer:

Question 2: Answer:

Question 3: Answer:

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